



Australian Government

Have an

unresolved issue?

Contact

Complaints Resolution and Referral Service (CRRS)

The CRRS is an impartial service dealing with complaints about:

- Disability Employment Services (DES)
- Australian Disability Enterprises (ADE)
- Disability Advocacy Services

We are here to:

- Help you gain resolution of your issue or problem
- Provide you with information
- Help to improve your experience as either an employee or a jobseeker
- Provide clarity to you on how the complaints process works



Call (toll free)

1800 880 052



Email

crrs@workfocus.com



Visit

jobaccess.gov.au/complaints/crrs



National Relay Service

1800 555 677



Translating and Interpreting Service

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