# Have an unresolved issue?

**Contact**

Complaints Resolution and Referral Service (CRRS)



The CRRS is an impartial service dealing with complaints about:

* Disability Employment Services (DES)
* Australian Disability Enterprises (ADE)
* Disability Advocacy Services

We are here to:

* Help you gain resolution of your issue or problem
* Provide you with information
* Help to improve your experience as either an employee or a jobseeker
* Provide clarity to you on how the complaints process works

**Call (toll free):** 1800 880 052  
**Email:** [crrs@workfocus.com](mailto:crrs@workfocus.com)   
**Visit:** [jobaccess.gov.au/complaints/crrs](https://www.jobaccess.gov.au/complaints/crrs)  
**National Relay Service (NRS):** 1800 555 677  
**Translating and Interpreting Service (TIS):** 13 14 50