



Australian Government

# National Disability Abuse and Neglect Hotline

## 1800 880 052

[jobaccess.gov.au/complaints/hotline](http://jobaccess.gov.au/complaints/hotline)

**Fact Sheet**

The National Disability Abuse and Neglect Hotline (The Hotline) is a free, independent and confidential service for reporting mistreatment of people with disability.

### Abuse

Violence and abuse are not to be tolerated and can cover a range of behaviours towards people with a disability. These could include assault, sexual assault, constraints, restrictive practices (physical and chemical), forced treatments, forced interventions, humiliation and harassment, financial and economic abuse and significant violations of privacy and dignity on a systemic or individual basis.

### Neglect

Neglect includes physical or emotional neglect, passive neglect or wilful deprivation. Neglect can be a single significant incident or a systemic issue that involves depriving a person with disability of the basic necessities of life such as food, drink, shelter, access, mobility, clothing, education, medical care and treatment.

**Anyone can contact the Hotline – family members, friends, service providers or the person with disability themselves.**

**IT'S OK**  
to talk about abuse and neglect

For more information or to lodge a report, contact the Hotline:



Call (toll free)

**1800 880 052**



National Relay Service (NRS)

**1800 555 677**



Email

**hotline@workfocus.com**



Translating and

Interpreting Service (TIS)

**13 14 50**



Visit

**jobaccess.gov.au/  
complaints/hotline**